

# COMMUNITY BASED TRAINING PROGRAM

## **Workforce Training for People Living with Disabilities**

Goodwill of Southern Nevada's **Community Based Training (CBT) Program** uses real work environments to assess the job readiness skills of individuals with disabilities who are seeking competitive employment in the community. Depending on the individual's vocational interests and goals, paid training and assessment are offered to participants in the areas of Retail, Janitorial, and Warehouse work. Program highlights for all three training areas are as follows:

Our highly qualified Employment Trainers assess and train individuals with disabilities interested in seeking competitive employment in their area of interest. Each program is individualized and designed to assess the participant's potential to obtain and maintain competitive employment.

- Areas assessed include attendance, punctuality, productivity, motivation, quality of work, social skills, physical stamina, tolerance to stress, acceptance of supervision and constructive criticism, and adherence to policies and procedures in the workplace.
- Work skills obtained vary per training type, but all assist the participant with becoming better prepared to enter the workforce.
- Each Goodwill retail location can accommodate up to 8 training participants per day.
- Length of training ranges between 10 and 30 days and is determined by the referring counselor from the State of Nevada Bureau of Vocational Rehabilitation (BVR).
- All program fees are paid for by BVR.
- CBT programs are based at two Goodwill stores conveniently located in the Las Vegas Valley (Eastern & Serene and Rainbow & Alta).



#### RETAIL & CASHIER TRAINING

The scope of training is tailored to each participant's individual needs, but typically includes cashier training; stocking, merchandising, colorizing, and sizing clothing; pulling and pricing merchandise; and customer service.

### **JANITORIAL TRAINING**

The scope of training is tailored to each participant's individual needs, but typically includes cleaning (i.e., dusting, vacuuming, carpet, and hard surface cleaning techniques), performing janitorial duties in common areas like bathrooms, kitchens, and public spaces, and following safety rules associated with janitorial work.

#### WAREHOUSE TRAINING

The scope of training is tailored to each participant's individual needs, but typically includes processing hard and soft goods for sorting, hanging, and pricing; shipping and receiving; and material handling.

For more information about the STEPS program, please contact Mary Brabant at **702-214-2010** or **MaryB@sngoodwill.org**.

Learn more about Goodwill Disability Programs at GoodwillVegas.org

Goodwill works for people living with disabilities.

